



## Spotlight SetUp™ Services

### Introduction

Often customers new to Teradata's unique capabilities need assistance to implement the Teradata database and its Business Intelligence/Analytic architecture. Having full-time database administrators (DBAs) on-staff can be an expensive proposition. Furthermore, many DBAs are not properly trained on the nuances of Teradata's unique capabilities and how to take advantage of all its powerful features. Spotlight SetUp™ services provide added DBA support for small-to-medium businesses who need the extra DBA support and experience.

### Overview

Spotlight Technology's SetUp™ Service includes assistance with any or all of the following major capabilities:

- Architecture Consulting
- Create and Modify database structures (database & table)
- Administer database access (userid, roles, profiles, access rights/permissions)
- Administer database security (information access, password policies & management)
- Monitor database space utilization
- Perform system resource utilization monitoring
- Advise on database performance via monitoring & optimization
- Create database indexes and optimization structures
- Interface with Teradata for database problems
- Administer workloads and workload controls
- Execute and monitor Teradata database backup processes
- Execute and monitor Teradata database restore processes as necessary
- Administer and Provide reporting, metrics, exceptions, statistics, logging
- Manage changes to data models
- Deliver monthly service reports on database space, resource utilization and query activity

### Unique Capabilities

Even the most seasoned IT professional realizes that there is a "learning curve" with every new technology. Implementing Teradata is no different. Designs and optimizations that work on one technology aren't necessarily best for Teradata. Spotlight Technology's SetUp™ Services are uniquely designed to not only get Teradata up and running quickly, but also provide knowledge transfer to in-house IT professionals for ongoing success. Added DBA support provides that extra margin of excellence needed in today's complex database environments.

### Added Products/Services

Additionally, Spotlight offers a variety of Products and Services for the Teradata marketplace. Each product and service is integrated where applicable to use the deliverables of other Spotlight Products and Services.

- StartUp™ - Teradata Best Practices Implementation
- TuneUp™ - Performance Optimization
- CheckUp™ - System Utilization and Capacity Planning
- LockUp™ - Database Attribute Encryption-at-Rest

### Summary

Spotlight's goal is to assist new and existing customers to make optimum use of their Teradata environments. Correct initial setup and ongoing management is crucial to a successful ongoing operations. Spotlight Technology's SetUp™ Services are uniquely designed to allow mid-tier Teradata customers to have their system set up by experienced consultants who know Teradata.

If you would like more information about Spotlight's SetUp™ Services, please contact us at [sales@spotlighttechnology.com](mailto:sales@spotlighttechnology.com)... and let's get your system SetUp!